



Sainte-Catherine, March 29, 2023

Hello dear customers,

We are pleased to mark the arrival of spring and officially launch our 2023 maritime service season. In recent months we have participated in various trade shows in Nunavik and Nunavut and several projects are already underway for the season.

Here are some new and important points for the next season.

- We remind you that you must plan your transportation needs as quickly as possible. We receive bookings on an annual basis, you must book online on our website www.arcticsealift.com.
- We have modified the packaging guide, if you want to save time, money and unpleasant surprises when delivering to the terminal please comply with the guide <https://arcticsealift.com/subsections/1003/shipping-guide.html>
- Making an appointment is necessary for the delivery of cargo, you can call or send an email to schedule your appointment. Delivery appointments can be made as of April 24. The terminal will open on Monday, May 1, 2023.
- Respecting Cut-off dates is very important; We are increasingly careful to meet the requested requirements. The follow-up of your reservations is also very important. Have you booked an adequate amount, or have you over booked? You need to track your reserved volume so that we can prepare the loading plans in advance. You are responsible for your bookings and for tracking them in order to keep us informed of changes.
- We have a limited capacity of vehicles and machinery on board our ships, therefore a deposit of \$500.00 deposit is now required upon reservation for individuals and companies and without credit limits.
- The transport of dangerous goods and contaminated soil is regulated. If you do not have the required documents and identifications, we will not be able to transport your cargo. Transport Canada inspectors visit the terminal regularly for both the northbound and southbound cargo.
<https://arcticsealift.com/subsections/993/forms.html>



- Our priority is to protect the health and safety of our employees and provide them with a safe work environment. Over the years, we have noticed that when customers stuff containers or prepare crates, they do not secure the goods. When handling containers, the cargo inside will move around and could cause breakage to your cargo or cause accidents. You must respect the center of gravity of your packages/containers.
- The identification must be placed on all four (4) sides of the package and large enough to be able to identify the destination, the weight, the customer and the reservation number.
- Our website is extensive and gives you all the information to plan the transport of your cargo, please take a few moments to consult it. www.arcticsealift.com

Our Sales and Customer Service Department remains available to offer the necessary support to its customers regarding the planning and reservations of cargo space.

We wish you a very happy season!

Desgagnés Transarctik Inc. Team
Taqramut Transport Inc.
Nunavut Sealink and Supply Inc.