



Sainte-Catherine, May 1<sup>st</sup>, 2024

Dear customers, business partners and Arctic employees,

We would like to wish you a great 2024 sealift season on this International Workers Day. We celebrate our team and all the businesses and workers who are collaborating in the development of the Arctic communities and enterprises.

There have been changes with the way maritime transport is done over the years. Businesses and individuals plan and reserve their cargo space in advance, but standards have become more stringent regarding cargo transportation, and for this reason that we would like to clarify the following points.

#### **1. PLANNING YOUR TRANSPORT REQUIREMENTS**

- We accept reservations on an annual basis. This can be done online on our website at : [www.arcticsealift.com](http://www.arcticsealift.com).

#### **2. PACKAGING AND SHIPPING GUIDE**

- To help you save time, your monetary investments and to avoid unpleasant surprises when delivering your cargo to the terminal, we have modified the Shipping Guide. Please take note of the specifications within it. You will find it at : [Shipping Guide - Desgagnés Transarctik Inc. \(arcticsealift.com\)](http://www.arcticsealift.com)

#### **3. DELIVERY APPOINTMENTS ARE MANDATORY**

- It is necessary to book a delivery appointment for your cargo 24-48 hours in advance. This can be done by sending an email to: [rdv@transarctik.desgagnes.com](mailto:rdv@transarctik.desgagnes.com) or by phoning the following number: (450) 635-7700.

#### **4. CARGO RECEPTION DATES AT TERMINALS V1, V2 AND V3**

- The terminal opened its doors on 29<sup>th</sup> of April 2024. We are receiving cargo for the first sailings of the season.
- Delivery for the second sailing, by appointment, will begin on the 15<sup>th</sup> of June 2024.
- Delivery for the third sailing, by appointment, will begin on the 25<sup>th</sup> of July 2024.



#### **4. SHIPPING NOTICE**

- A shipping notice must be produced found on our website at : [Shipping Notice - Desgagnés Transarctik Inc. \(arcticsealift.com\)](https://www.arcticsealift.com). There is a separate form for vehicles and heavy equipment.

#### **5. ADVANCED DELIVERY OF VEHICLES**

- Advanced delivery of vehicles may involve extra billing, for example to inflate tires or jumpstart the battery. Depending on when the vehicle is received, more than one boost may be required.

#### **6. CUT OFF DATE**

- It is important to respect the cut-off dates and the delivery appointments. We will be monitoring adherence to our requirements. “Dead Freight” charges may be applied should the volumes delivered differ from the volumes reserved.

#### **7. MACHINES, MODULES AND ALL OTHER CARGO TYPES WITH LARGE VOLUME AND WEIGHT CONSIDERATIONS**

- Our priority is to protect the health and safety of our employees as well as providing a safe work environment. Over the years, we have noticed that customers do not always distribute the merchandise properly within its container. To prevent accidents and avoid damages to your cargo during loading and transport, it is important to make sure that the center of gravity within your container or crate is properly arranged. The weight of this cargo must be reported accurately and within our stated limits.

#### **8. DANGEROUS GOODS**

- Transport of dangerous goods and contaminated soils is controlled by regulations. Should the required documentation and identifications not be provided, we will be unable to accept the cargo for transport. Inspectors from Transport Canada come regularly to our terminal to examine both outgoing and incoming cargo to and from the Arctic. The forms can be found at: [Dangerous Goods Forms - Desgagnés Transarctik Inc. \(arcticsealift.com\)](https://www.arcticsealift.com)

#### **9. TANKER TRUCKS (an example from 2023)**

- Transport of tanker trucks be it to or from the North requires the completion of the Shipping Notice. If the tank has been emptied and there is a Purge Certificate, the truck is considered to be Class 9 on the Shipping Notice for vehicles.



- If the tanker of the truck has not been evacuated, it will be considered a dangerous good and is to be declared as a Class 3 item.

## **10. BACKHAUL CARGO**

- Backhaul cargo reservations should be done as soon as possible.
- We will require that your reservations be duly completed with the proper documentation for acceptance at the terminal, as our rules are becoming stricter in the interest of avoiding last minute changes. All necessary documentation as well as container numbers must accompany the cargo reservation to ensure acceptance of your cargo.

## **11. OUR WEBSITE**

- Our website is a complete source of information for the planning of the transport of your cargo. Take a few minutes to familiarise yourself with it at : [www.arcticsealift.com](http://www.arcticsealift.com)
- The Ship Schedule is updated every morning and reflects the real time changes as they occur during the voyages of the ships. It is incumbent upon the customer to check the schedule regularly to be aware and ready for ship arrivals and the unloading of cargo in the communities.

Our Sales and Customer Service department is always available to provide the support you may need for the planning of your cargo reservations.

Our best wishes for a great sealift season!

The Desgagnés Transarctik Inc. Team  
Nunavut Sealink and Supply Inc. (NSSI)  
Taqramut Transport Inc.